

1 STATE OF OKLAHOMA

2 1st Session of the 59th Legislature (2023)

3 SUBCOMMITTEE RECOMMENDATION  
4 FOR

5 HOUSE BILL NO. 1590

6 By: Grego

7 SUBCOMMITTEE RECOMMENDATION

8 An Act relating to public safety; requiring Oklahoma  
9 9-1-1 Management Authority to maintain certain  
10 training platform; requiring creation, maintenance  
11 and certification of certain list; stating certain  
12 training requirements; requiring establishment of  
13 certain hourly training requirements; requiring  
14 completion of certain training by certain date;  
15 requiring training follow certain guidelines;  
16 amending 63 O.S. 2021, Section 2803, which relates to  
17 establishment of basic or sophisticated system;  
18 removing certain compatibility stipulation; amending  
19 63 O.S. 2021, Section 2846, which relates to  
20 mandatory provision of emergency telephone service;  
21 requiring service company provide certain data  
22 elements; amending 63 O.S. 2021, Section 2862, as  
23 amended by Section 6, Chapter 30, O.S.L. 2022 (63  
24 O.S. Supp. 2022, Section 2862), which relates to  
definitions; defining term; amending 63 O.S. 2021,  
Section 2863, which relations to the creation of the  
Oklahoma 9-1-1 Management Authority; modifying  
membership of the Authority; adding certain non-  
voting members; excluding non-voting members from  
quorum requirements; excluding non-voting members  
from executive sessions; providing selection  
requirements for non-voting members; deleting chair  
designation requirement; allowing for certain  
reimbursement; removing certain legal support  
requirement; amending 63 O.S. 2021, Section 2864, as  
amended by Section 7, Chapter 30, O.S.L. 2022 (63  
O.S. Supp. 2022, Section 2864), which relates to  
powers and duties; modifying certain powers and  
duties; requiring certain submission to Oklahoma Tax  
Commission; detailing the distribution of certain

1 revenue from collected fees; allowing establishment  
2 of certain contracts; amending 63 O.S. 2021, Section  
3 2865, which relates to fees; modifying certain fees  
4 collected; including fees for certain types of  
5 phones; removing prohibition on fee collection for  
6 certain phones; modifying certain deposit amount;  
7 amending 63 O.S. 2021, Sections 2866 and 2867, which  
8 relate to collection and apportionment of fees;  
9 modifying retention percentage of certain fees;  
10 amending 63 O.S. 2021, Section 2868, which relates to  
11 use and oversight of funds; allowing the transfer of  
12 certain monies; requiring certain designee of public  
13 agency to have certain meeting; amending 63 O.S.  
14 2021, Section 2871, which relates to the Regional  
15 Emergency Nine-One-One Services Act; disallowing  
16 establishment of new public safety answering point  
17 after certain date; providing certain exceptions;  
18 repealing 63 O.S. 2021, Sections 2814 and 2815, which  
19 relate to additional powers and duties of governing  
20 bodies and fee collection; providing for  
21 codification; and providing an effective date.

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BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

SECTION 1. NEW LAW A new section of law to be codified  
in the Oklahoma Statutes as Section 2872 of Title 63, unless there  
is created a duplication in numbering, reads as follows:

A. The Oklahoma 9-1-1 Management Authority shall maintain an  
online training platform for 911 Emergency Telecommunicators in the  
State of Oklahoma.

B. The Oklahoma 9-1-1 Management Authority shall create,  
maintain and certify a list of qualified online and in-person  
training programs that include the basic requirements for a 9-1-1

1 emergency telecommunicator. Classes shall be a minimum of forty  
2 (40) hours in length and include instruction for basic call handling  
3 and dispatch services. The Oklahoma 9-1-1 Management Authority  
4 shall establish hourly training requirements on a yearly basis.

5 C. On or before July 1, 2024, all emergency telecommunicators  
6 in the State of Oklahoma shall complete, either in-person or  
7 virtually, a forty-hour state-recognized training course for basic  
8 call handling and dispatch services.

9 D. Any new emergency telecommunicator hired after January 1,  
10 2024, shall complete, either in-person or virtually, a forty-hour  
11 state-recognized training course for basic call handling and  
12 dispatch services within six (6) months of his or her hire date.

13 E. On or before July 1, 2024, all emergency telecommunicators  
14 in the State of Oklahoma shall complete, either in-person or  
15 virtually, a state- or nationally-recognized telecommunicator CPR  
16 training course. Telecommunicator CPR training shall follow  
17 evidence-based, nationally recognized guidelines for high-quality  
18 telecommunicator CPR which incorporates recognition protocols for  
19 out-of-hospital cardiac events.

20 SECTION 2. AMENDATORY 63 O.S. 2021, Section 2803, is  
21 amended to read as follows:

22 Section 2803. Every public agency or public safety agency  
23 within its respective jurisdiction may establish a basic or  
24 sophisticated system, ~~if technologically compatible~~ with the

1 existing local telephone network. The establishment of such systems  
2 shall be centralized where feasible. Any system established  
3 pursuant to this act may include a segment of the territory of a  
4 public agency. All systems shall be designed to meet the  
5 requirements of each community and public agency served by the  
6 system. Every system, whether basic or sophisticated, may be  
7 designed to have the capability of utilizing at least three of the  
8 four methods specified in paragraphs 3, 8, 9 and 11 of Section 2  
9 2802 of this ~~act~~ title, in response to emergency calls. In addition  
10 to the number "911", a public agency or public safety agency may  
11 maintain a separate secondary backup number, and shall maintain a  
12 separate number for nonemergency telephone calls.

13 SECTION 3. AMENDATORY 63 O.S. 2021, Section 2846, is  
14 amended to read as follows:

15 Section 2846. A. All local exchange companies, and wireless  
16 and other telephone service companies providing service to users in  
17 an area in which nine-one-one emergency telephone service is  
18 currently operating shall also provide emergency telephone service  
19 to all subscribing service users in that area. Wireless and other  
20 telephone service companies shall provide information necessary for  
21 automatic number identification, automatic location identification  
22 and selective routing of nine-one-one emergency wireless calls to  
23 cities and counties answering emergency telephone calls for  
24 maintenance of existing nine-one-one databases. If the state or an

1 area of the state is utilizing Next Generation 9-1-1 system that  
2 uses the National Emergency Number Association (NENA) i3 Standard  
3 for call delivery then the service company shall provide the data  
4 elements required by said standard. The governing body may  
5 reasonably require sufficient information to ensure compliance with  
6 this section and to provide data for audit and budgetary calculation  
7 purposes.

8 B. Information that a wireless service provider is required to  
9 furnish in providing nine-one-one service is confidential and exempt  
10 from disclosure. The wireless service provider is not liable to any  
11 person who uses a nine-one-one service created under this act for  
12 the release of information furnished by the wireless service  
13 provider in providing nine-one-one service. Information that is  
14 confidential under this section may be released only for budgetary  
15 calculation purposes and only in aggregate form so that no provider-  
16 specific information may be extrapolated.

17 SECTION 4. AMENDATORY 63 O.S. 2021, Section 2862, as  
18 amended by Section 6, Chapter 30, O.S.L. 2022 (63 O.S. Supp. 2022,  
19 Section 2862), is amended to read as follows:

20 Section 2862. As used in the Oklahoma 9-1-1 Management  
21 Authority Act:

22 1. "Authority" means the Oklahoma 9-1-1 Management Authority  
23 created in Section 2863 of this title;

24

1           2. "Governing body" means the board of county commissioners of  
2 a county, the city council, tribal authority or other governing body  
3 of a municipality, or a combination of such boards, councils or  
4 other municipal governing bodies including county or municipal  
5 beneficiary public trusts, or other public trusts which shall have  
6 an administering board. A governing body made up of two or more  
7 governmental entities shall have a board consisting of not less than  
8 three members and shall consist of at least one member representing  
9 each governmental entity, appointed by the governing body of each  
10 participating governmental entity, as set forth in the agreement  
11 forming the board. The members of the board shall serve for terms  
12 of not more than three (3) years as set forth in the agreement.  
13 Members may be appointed to serve more than one term. The names of  
14 the members of the governing body board and the appointing authority  
15 of each member shall be maintained in the office of the county clerk  
16 in the county or counties in which the system operates, along with  
17 copies of the agreement forming the board and any amendments to that  
18 agreement;

19           3. "Next-generation 9-1-1" or "NG9-1-1" means an:  
20           a. IP-based system comprised of hardware, software, data,  
21           and operational policies and procedures that:  
22           (1) provides standardized interfaces from emergency  
23           call and message services to support emergency  
24           communications,

- 1 (2) processes all types of emergency calls, including
- 2 voice, text, data and multimedia information,
- 3 (3) acquires and integrates additional emergency call
- 4 data useful to call routing and handling,
- 5 (4) delivers the emergency calls, messages and data
- 6 to the appropriate public safety answering point
- 7 and other appropriate emergency entities,
- 8 (5) supports data or video communications needs for
- 9 coordinated incident response and management, and
- 10 (6) provides broadband service to public safety
- 11 answering points or other first responder
- 12 entities, or

- 13 b. IP-based system comprised of hardware, software, data
- 14 and operational policies and procedures that conforms
- 15 with subsequent amendments made to the definition of
- 16 Next Generation 9-1-1 services in Public Law 112-96;

17 4. "9-1-1 emergency telephone service" means any telephone  
18 system whereby telephone subscribers may utilize a three-digit  
19 number (9-1-1) for reporting an emergency to the appropriate public  
20 agency providing law enforcement, fire, medical or other emergency  
21 services, including ancillary communications systems and personnel  
22 necessary to pass the reported emergency to the appropriate  
23 emergency service and which the wireless service provider is

1 required to provide pursuant to the Federal Communications  
2 Commission Order 94-102 (961 Federal Register 40348);

3 5. "9-1-1 wireless telephone fee" means the fee imposed in  
4 Section 2865 of this title to finance the installation and operation  
5 of emergency 9-1-1 services and any necessary equipment;

6 6. "Place of primary use" means the street address  
7 representative of where the use of the mobile telecommunications  
8 service of the customer primarily occurs, which shall be the  
9 residential street address or the primary business street address of  
10 the customer and shall be within the licensed service area of the  
11 home service provider in accordance with Section 55001 of Title 68  
12 of the Oklahoma Statutes and the federal Mobile Telecommunications  
13 Sourcing Act, P.L. No. 106-252, codified at 4 U.S.C. 116-126;

14 7. "Prepaid wireless telecommunications service" means a  
15 telecommunications wireless service that provides the right to  
16 utilize mobile wireless service as well as other telecommunications  
17 services including the download of digital products delivered  
18 electronically, content and ancillary services, which are paid for  
19 in advance and sold in predetermined units or dollars of which the  
20 number declines with use in a known amount;

21 8. "Proprietary information" means wireless service provider or  
22 VoIP service provider, subscriber, market share, cost and review  
23 information;

24



1       9. "Public agency" means any city, town, county, municipal  
2 corporation, public district, public trust, substate planning  
3 district, public authority or tribal authority located within this  
4 state which provides or has authority to provide firefighting, law  
5 enforcement, ambulance, emergency medical or other emergency  
6 services;

7       10. "Public safety answering point" or "PSAP" means an entity  
8 responsible for receiving 9-1-1 calls and processing those calls  
9 according to specific operational policy;

10       11. "Public safety telecommunicator" means a person who  
11 performs a public service by processing, analyzing, and dispatching  
12 calls for emergency assistance. The person is a first responder  
13 that provides pre-arrival instructions and has specialized training  
14 to mitigate the loss of life and property;

15       12. "Wireless service provider" means a provider of commercial  
16 mobile service under Section 332(d) of the Telecommunications Act of  
17 1996, 47 U.S.C., Section 151 et seq., Federal Communications  
18 Commission rules, and the Omnibus Budget Reconciliation Act of 1993,  
19 Pub. L. No. 103-66, and includes a provider of wireless two-way  
20 communication service, radio-telephone communications related to  
21 cellular telephone service, network radio access lines or the  
22 equivalent, and personal communication service. The term does not  
23 include a provider of:

24

- 1 a. a service whose users do not have access to 9-1-1
- 2 service,
- 3 b. a communication channel used only for data
- 4 transmission, or
- 5 c. a wireless roaming service or other nonlocal radio
- 6 access line service;

7 13. "Wireless telecommunications connection" means the ten-  
8 digit access number assigned to a customer regardless of whether  
9 more than one such number is aggregated for the purpose of billing a  
10 service user; ~~and~~

11 14. "Voice over Internet Protocol (VoIP) provider" means a  
12 provider of interconnected Voice over Internet Protocol service to  
13 end users in the state, including resellers; and

14 15. "Landline telecommunications connection" means a ten-digit  
15 access number assigned to a customer that utilizes analog  
16 communications over a wired transmission line that travels  
17 underground or on telephone poles.

18 SECTION 5. AMENDATORY 63 O.S. 2021, Section 2863, is  
19 amended to read as follows:

20 Section 2863. A. There is hereby created the Oklahoma 9-1-1  
21 Management Authority which shall be the governing board overseeing  
22 the development and regulation of 9-1-1 emergency systems in this  
23 state and managing the distribution of all 9-1-1 telephone fees

1 collected pursuant to the provisions of Section ~~5~~ 2865 of this ~~act~~  
2 title.

3 B. The Authority shall be composed of the following members:

4 1. One member representing a tribal authority that operates a  
5 9-1-1 system to be appointed by the President Pro Tempore of the  
6 Oklahoma State Senate;

7 2. One member representing a statewide organization dedicated  
8 to public safety to be appointed by the President Pro Tempore of the  
9 Senate;

10 3. One member representing a statewide organization dedicated  
11 to career development for emergency number professionals to be  
12 appointed by the Governor;

13 4. One member representing a statewide organization dedicated  
14 to representing Oklahoma municipalities to be appointed by the  
15 Speaker of the Oklahoma House of Representatives;

16 5. One member representing a statewide organization  
17 representing Oklahoma county commissioners to be appointed by the  
18 Governor;

19 6. One member representing a statewide association of regional  
20 councils of government to be appointed by the President Pro Tempore  
21 of the Senate;

22 7. The Chief Information Officer for the state, or designee;

23 8. One member representing a substate planning district to be  
24 appointed by the Governor;

1           9. Two members each representing a municipal government  
2 operating a 9-1-1 system and having a population of less than one  
3 hundred thousand (100,000), one to be appointed by the Speaker of  
4 the House of Representatives, and one to be appointed by the  
5 Governor;

6           10. One member representing a municipal government operating a  
7 9-1-1 system and having a population of more than one hundred  
8 thousand (100,000) but less than four hundred fifty thousand  
9 (450,000) to be appointed by the Governor;

10           11. One member representing a municipal government operating a  
11 9-1-1 system and having a population of more than four hundred fifty  
12 thousand (450,000) to be appointed by the Speaker of the House of  
13 Representatives;

14           12. One member representing an organization created by an  
15 interlocal agreement for the purpose of sharing public safety  
16 answering point duties and whose members are municipal governments  
17 with a population of less than four hundred fifty thousand (450,000)  
18 to be appointed by the Governor;

19           13. One member representing an organization created by an  
20 interlocal agreement for the purpose of sharing public safety  
21 answering point duties and whose members are municipal governments  
22 with a population of more than four hundred fifty thousand (450,000)  
23 to be appointed by the President Pro Tempore of the Senate;

24

1 14. One member who is a 9-1-1 ~~Coordinator~~ coordinator for a  
2 county with a population of less than twenty thousand (20,000) to be  
3 appointed by the Speaker of the House of Representatives;

4 15. One member who is a 9-1-1 ~~Coordinator~~ coordinator for a  
5 county with a population of more than twenty thousand (20,000) to be  
6 appointed by the President Pro Tempore of the Senate;

7 16. One member who is a 9-1-1 ~~Coordinator~~ coordinator for a  
8 county to be appointed by the Governor; and

9 ~~17. One member representing a local exchange telecommunications~~  
10 ~~service provider which serves less than fifty thousand (50,000)~~  
11 ~~access lines in the state or a telephone cooperative to be appointed~~  
12 ~~by the President Pro Tempore of the Senate;~~

13 ~~18. One member representing a local exchange telecommunications~~  
14 ~~service provider which serves more than fifty thousand (50,000)~~  
15 ~~access lines in the state to be appointed by the Speaker of the~~  
16 ~~House of Representatives;~~

17 ~~19. One member representing a Tier I wireless carrier, as~~  
18 ~~defined by the Federal Communications Commission, to be appointed by~~  
19 ~~the Speaker of the House of Representatives;~~

20 ~~20. One member representing a Tier II wireless carrier, as~~  
21 ~~defined by the Federal Communications Commission, to be appointed by~~  
22 ~~the Speaker of the House of Representatives;~~

1 ~~21. One member representing a Tier III wireless carrier, as~~  
2 ~~defined by the Federal Communications Commission, to be appointed by~~  
3 ~~the President Pro Tempore of the Senate;~~

4 ~~22. One member representing the telephone industry to be~~  
5 ~~appointed by the President Pro Tempore of the Senate; and~~

6 ~~23. The Oklahoma Secretary of Safety and Security or designee.~~

7 C. There shall be five (5) non-voting 9-1-1 industry members.

8 Nonvoting members are not required for a quorum. Nonvoting members  
9 shall not be included in executive sessions. The nonvoting members  
10 shall be made up of the following:

11 1. One member representing a local exchange telecommunications  
12 service provider which serves less than fifty thousand (50,000)  
13 access lines in the state or a telephone cooperative to be appointed  
14 by the President Pro Tempore of the Oklahoma State Senate;

15 2. One member representing a local exchange telecommunications  
16 service provider which serves more than fifty thousand (50,000)  
17 access lines in the state to be appointed by the Speaker of the  
18 Oklahoma House of Representatives;

19 3. One member representing a Tier I wireless carrier, as  
20 defined by the Federal Communications Commission, to be appointed by  
21 the Speaker of the Oklahoma House of Representatives;

22 4. One member representing a Tier III wireless carrier, as  
23 defined by the Federal Communications Commission, to be appointed by  
24 the President Pro Tempore of the Oklahoma State Senate; and

1        5. One member representing the telephone industry to be  
2 appointed by the President Pro Tempore of the Oklahoma State Senate.

3        D. Members shall serve at the pleasure of their appointing  
4 authority and vacancies shall be filled by the original appointing  
5 authority.

6        ~~D.~~ E. Members shall receive no compensation for serving on the  
7 Authority.

8        ~~E. At its first meeting annually the Authority shall designate~~  
9 ~~a chair from its members. Meetings shall be held at the call of the~~  
10 ~~chair.~~

11        F. The Authority shall be subject to the Oklahoma Open Records  
12 Act and the Oklahoma Open Meeting Act.

13        G. The members of the Oklahoma 9-1-1 Management Authority shall  
14 be reimbursed for mileage or actual travel expense, whichever is  
15 less, to attend regular and special meetings when the travel exceeds  
16 50 miles from their home or business, whichever is closer to the  
17 meeting location.

18        H. The Oklahoma Department of Emergency Management shall  
19 provide ~~legal,~~ administrative, fiscal and staff support for the  
20 Authority. Expenses related to the provision of such services may  
21 be paid from funds available in the Oklahoma 9-1-1 Management  
22 Authority Revolving Fund created in Section ~~9~~ 2869 of this ~~act~~  
23 title, upon approval by a majority of the members of the Authority.  
24

1        ~~H. I.~~ I. Members serving on the Statewide Nine-One-One Advisory  
2 Board appointed pursuant to Section 2847 of ~~Title 63 of the Oklahoma~~  
3 ~~Statutes~~ this title on ~~the effective date of this act~~ November 1,  
4 2016, shall continue serving as members of the Oklahoma 9-1-1  
5 Management Authority unless replaced by their appointing authority.

6        SECTION 6.        AMENDATORY        63 O.S. 2021, Section 2864, as  
7 amended by Section 7, Chapter 30, O.S.L. 2022 (63 O.S. Supp. 2022,  
8 Section 2864), is amended to read as follows:

9        Section 2864. The powers and duties of the Oklahoma 9-1-1  
10 Management Authority created in Section 2863 of this title shall be  
11 to:

12        1. Approve or disapprove the selection of the Oklahoma 9-1-1  
13 Coordinator by majority vote of the members. The Authority shall  
14 direct the Oklahoma 9-1-1 Coordinator to administer grants approved  
15 by the Authority pursuant to this section and perform other duties  
16 as it deems necessary to accomplish the requirements of the Oklahoma  
17 9-1-1 Management Authority Act;

18        2. Prepare grant solicitations for funding for the purposes of  
19 assisting public agencies with funding for consolidation of  
20 facilities or services, deployment of Phase II technology or  
21 successor technology, development of next-generation 9-1-1 regional  
22 emergency service networks, and for other purposes it deems  
23 appropriate and necessary;

24



1           3. Work in conjunction with the Oklahoma Department of  
2 Emergency Management to create an annual budget for the Authority,  
3 which shall be approved by majority vote of the members;

4           4. Direct the Oklahoma Tax Commission to escrow all or any  
5 portion of funds collected pursuant to the Oklahoma 9-1-1 Management  
6 Authority Act attributable to a public agency, if the public agency  
7 fails to:

- 8           a. submit or comply with master plans to deliver Next  
9           Generation 9-1-1 (NG9-1-1) services as required by the  
10           Oklahoma 9-1-1 Management Authority Act and approved  
11           by the Authority. Local plans must align with the  
12           State's Master plan to deploy NG9-1-1,
- 13           b. meet standards of the National Emergency Number  
14           Association (NENA) limited to call-taking and caller-  
15           location technology or comply with an improvement plan  
16           to meet such standards as directed by the Authority,
- 17           c. submit annual reports or audits as required by the  
18           Oklahoma 9-1-1 Management Authority Act,
- 19           d. provide connectivity and interoperability between  
20           state, regional and local next-generation systems, or  
21           e. comply with the requirements of the Oklahoma 9-1-1  
22           Management Authority Act or procedures established by  
23           the Authority;

1           5. Establish and submit to the Tax Commission a list of  
2 eligible governing bodies entitled to receive 9-1-1 telephone fees  
3 and establish annual population figures and square miles for the  
4 coverage area Public Safety Answering Points (PSAP) for the purpose  
5 of distributing fees collected pursuant to Section 2865 of this  
6 title. Distribution of the net monthly revenue from 9-1-1 fees  
7 after the distributions established in Sections 2865, 2866, and 2867  
8 of this title will be provided to eligible governing bodies  
9 established by this section as follows:

10           a. a flat rate of Three Thousand Dollars (\$3,000.00) per  
11                 month per PSAP; and

12           b. from the remaining balance:

13                 (1) ten percent (10%) to be derived by dividing the  
14                         land area covered by the public agency's response  
15                         area by the total land area of the state; and

16                 (2) ninety percent (90%) to be derived by dividing  
17                         the population of each public agency's response  
18                         area by the total population of the state using  
19                         data from the latest available Census estimates  
20                         as of July 1 of each year;

21           6. Assist any public agency the Authority determines is  
22 performing below standards of the NENA, as limited by paragraph 4 of  
23 this section, according to the improvement plan required by the  
24 Oklahoma 9-1-1 Management Authority Act. The Authority shall

1 establish a time period for the public agency to come into  
2 compliance after which the Authority shall escrow funds as  
3 authorized in this section. Improvement plans may include  
4 consideration and recommendations for consolidation with other  
5 public agencies, and sharing equipment and technology with other  
6 jurisdictions;

7 7. Require an annual report from public agencies regarding  
8 operations and financing of the public safety answering point (PSAP)  
9 and approve, modify or reject such reports;

10 8. Conduct and review audits and financial records of the  
11 wireless service providers and review public agencies' audits and  
12 financial records regarding the collection, remittance and  
13 expenditures of 9-1-1 wireless telephone fees as required by the  
14 Oklahoma 9-1-1 Management Authority Act;

15 9. Develop a master plan to deploy next-generation 9-1-1  
16 services statewide. This will include the development of  
17 performance criteria critical to the function and performance of  
18 NG9-1-1 networks and systems;

19 10. Establish rules for interoperability between state,  
20 regional and local NG9-1-1 systems;

21 11. Facilitate information-sharing among public agencies;

22 12. Create and maintain best practices databases for PSAP  
23 operations;

24

1 13. Encourage equipment- and technology-sharing among all  
2 jurisdictions;

3 14. Develop training program standards for public safety  
4 telecommunicators for call taking.

5 ~~a.~~ Training program standards shall include instruction  
6 on recognizing the need for and delivery of High-  
7 Quality Telecommunicator CPR (T-CPR) that can be  
8 delivered by 9-1-1 public safety telecommunicators for  
9 acute events requiring CPR including, but not limited  
10 to, out-of-hospital cardiac events (OHCA)-

11 ~~b.~~ ~~T-CPR training shall follow evidence-based, nationally~~  
12 ~~recognized guidelines for high-quality T-CPR which~~  
13 ~~incorporates recognition protocols for OHCA and~~  
14 ~~continuous education;~~

15 15. Mediate disputes between public agencies and other entities  
16 involved in providing 9-1-1 emergency telephone services;

17 16. Provide a clearinghouse of contact information for  
18 communications service companies and PSAPs operating in this state;

19 17. Make recommendations for consolidation upon the request of  
20 public agencies;

21 18. May establish contracts for the necessary equipment and  
22 services to deliver 9-1-1 calls to the Public Safety Answering  
23 Points;

24 19. Establish an eligible use list for 9-1-1 funds; and

1       ~~19.~~ 20. Take any steps necessary to carry out the duties  
2 required by the Oklahoma 9-1-1 Management Authority Act.

3       SECTION 7.       AMENDATORY       63 O.S. 2021, Section 2865, is  
4 amended to read as follows:

5       Section 2865. A. Beginning ~~November 1, 2017~~ November 1, 2023,  
6 there shall be imposed a 9-1-1 telephone fee as follows:

7       1. ~~Seventy-five cents (\$0.75)~~ One Dollar and twenty-five cents  
8 (\$1.25) monthly on each wireless telephone connection and other  
9 wireless communication device or service connection with the ability  
10 to dial 9-1-1 for emergency calls;

11       2. ~~Seventy-five cents (\$0.75)~~ One Dollar and twenty-five cents  
12 (\$1.25) monthly on each service ~~that is enabled by Voice over~~  
13 ~~Internet Protocol (VoIP) or Internet Protocol (IP)~~ with the ability  
14 to dial 9-1-1 for emergency calls, including landline; and

15       3. ~~Seventy-five cents (\$0.75)~~ One Dollar and twenty-five cents  
16 (\$1.25) on each prepaid wireless retail transaction occurring in  
17 this state.

18       B. 1. For purposes of paragraph 3 of subsection A of this  
19 section, a retail transaction that is effected in person by a  
20 consumer at a business location of the seller shall be treated as  
21 occurring in this state if that business location is in this state.  
22 Any other retail transaction shall be sourced as provided in  
23 paragraphs 2 through 5 of this subsection as applicable.

1           2. When the retail transaction does not occur at a business  
2 location of the seller, the retail transaction shall be sourced to  
3 the location where receipt by the consumer, or the consumer's donee,  
4 designated as such by the consumer, occurs, including the location  
5 indicated by instructions for delivery to the consumer or donee,  
6 known to the seller.

7           3. When the provisions of paragraph 2 of this subsection do not  
8 apply, the sale shall be sourced to the location indicated by an  
9 address for the consumer that is available from the business records  
10 of the seller that are maintained in the ordinary course of the  
11 seller's business when use of this address does not constitute bad  
12 faith.

13           4. When the provisions of paragraphs 2 and 3 of this subsection  
14 do not apply, the sale shall be sourced to the location indicated by  
15 an address for the consumer obtained during the consummation of the  
16 sale, including the address of a consumer's payment instrument, if  
17 no other address is available, when use of this address does not  
18 constitute bad faith.

19           5. When none of the previous rules of paragraphs 1, 2, 3 and 4  
20 of this subsection apply, including the circumstance in which the  
21 seller is without sufficient information to apply the previous  
22 rules, then the location shall be determined by the address from  
23 which the service was provided, disregarding for these purposes any  
24 location that merely provided the digital transfer of the product

1 sold. If the seller knows the mobile telephone number, the location  
2 will be that which is associated with the mobile telephone number.

3 C. ~~The fees authorized by subsection A of this section shall~~  
4 ~~not be assessed on landline phone customers.~~

5 ~~D.~~ The fees imposed in subsection A of this section shall  
6 replace any 9-1-1 wireless telephone fees previously adopted by any  
7 county pursuant to Section 2843.1 of ~~Title 63 of the Oklahoma~~  
8 ~~Statutes~~ this title, or 9-1-1 VoIP emergency service fees adopted by  
9 a governing body pursuant to Section 2853 of ~~Title 63 of the~~  
10 ~~Oklahoma Statutes~~ this title, or fees on prepaid wireless retail  
11 transactions pursuant to Section 2843.2 of ~~Title 63 of the Oklahoma~~  
12 ~~Statutes~~ this title. Fees collected and transferred pursuant to  
13 those sections shall remain in effect through December 31, 2016.

14 ~~E.~~ D. From each ~~seventy-five-cent~~ one-dollar-and-twenty-five-  
15 cent fee assessed and collected pursuant to subsection A of this  
16 section, twenty-five cents ~~(\$0.05)~~ (\$0.25) shall be deposited into  
17 the Oklahoma 9-1-1 Management Authority Revolving Fund created  
18 pursuant to Section ~~9~~ 2869 of this ~~act~~ title. Funds accumulating in  
19 this revolving fund shall be used to fund the salary of the Oklahoma  
20 9-1-1 Coordinator and any administrative staff, operations of the  
21 Authority and any costs associated with the administration of the  
22 Oklahoma 9-1-1 Management Authority Act within the Oklahoma  
23 Department of Emergency Management, and for grants approved by the  
24 Authority for purposes as authorized in this act.

1 SECTION 8. AMENDATORY 63 O.S. 2021, Section 2866, is  
2 amended to read as follows:

3 Section 2866. A. 9-1-1 telephone fees authorized and collected  
4 by wireless service providers and Voice over Internet Protocol  
5 (VoIP) providers, pursuant to paragraphs 1 and 2 of subsection A of  
6 Section 2865 of this title, from each of their end users residing in  
7 this state shall be paid to the Oklahoma Tax Commission no later  
8 than the twentieth day of the month succeeding the month of  
9 collection.

10 B. From the total fees collected pursuant to paragraphs 1 and 2  
11 of subsection A of Section 2865 of this title, eight-tenths of one  
12 percent ~~(1%)~~ (0.8%) shall be retained by the wireless service  
13 provider or VoIP provider, and one percent (1%) shall be retained by  
14 the Tax Commission as reimbursement for the direct cost of  
15 administering the collection and remittance of the fees.

16 C. Every billed service subscriber shall be liable for any 9-1-  
17 1 wireless telephone fee imposed pursuant to the Oklahoma 9-1-1  
18 Management Authority Act until the fee has been paid to the wireless  
19 service provider.

20 D. Fees imposed pursuant to the Oklahoma 9-1-1 Management  
21 Authority Act which are required to be collected by the wireless  
22 service provider or VoIP provider may be added to and shall be  
23 stated separately in any billings to the service subscriber.

24



1 E. The wireless service provider or VoIP provider shall have no  
2 obligation to take any legal action to enforce the collection of any  
3 9-1-1 wireless telephone fee imposed pursuant to the provisions of  
4 the Oklahoma 9-1-1 Management Authority Act. Should any service  
5 subscriber tender a payment insufficient to satisfy all charges,  
6 tariffs, fees and taxes for wireless telephone or VoIP service, the  
7 amount tendered shall be credited to the 9-1-1 wireless telephone  
8 fee in the same manner as other taxes and fees.

9 F. Any 9-1-1 fee imposed pursuant to the provisions of the  
10 Oklahoma 9-1-1 Management Authority Act shall be collected insofar  
11 as practicable at the same time as, and along with, the charges for  
12 wireless telephone or VoIP service in accordance with the regular  
13 billing practice of the provider.

14 G. Nothing in the Oklahoma 9-1-1 Management Authority Act shall  
15 be construed to limit the ability of a wireless service provider or  
16 VoIP provider from recovering its costs associated with designing,  
17 developing, deploying and maintaining enhanced 9-1-1 service  
18 directly from the service subscribers of the provider, whether the  
19 costs are itemized on the bill of the service subscriber as a  
20 surcharge or by any other lawful means.

21 H. The wireless service provider or VoIP provider shall  
22 maintain records of the amount of 9-1-1 telephone fees collected in  
23 accordance with the provisions of the Oklahoma 9-1-1 Management  
24 Authority Act for a period of three (3) years from the time the fee

1 is collected. The State Auditor and Inspector, the Oklahoma 9-1-1  
2 Management Authority or any affected public agency may require an  
3 annual audit of the books and records of the wireless service  
4 provider or VoIP provider concerning the collection and remittance  
5 of fees authorized by the Oklahoma 9-1-1 Management Authority Act.  
6 Auditors shall have access to all information used by the wireless  
7 service provider or VoIP provider to calculate and remit the 9-1-1  
8 telephone fee. Audit expenses shall be reimbursable pursuant to  
9 procedures established by the Oklahoma 9-1-1 Management Authority if  
10 the audit is approved by the Authority.

11 I. The wireless service provider or VoIP provider shall provide  
12 to the Oklahoma 9-1-1 Management Authority an annual census showing  
13 the primary place of use of its subscribers located by county and  
14 either a municipality or unincorporated area. The census shall  
15 contain all subscribers as of December 31 of each year, and shall be  
16 provided to the Authority no later than February 1 of each year.

17 J. All proprietary information provided by a wireless service  
18 provider or VoIP provider to the Authority shall not be subject to  
19 disclosure to the public or any other party.

20 K. Within thirty (30) days of receipt, the Oklahoma Tax  
21 Commission shall pay available fees remitted pursuant to Section  
22 2865 of this title to the governing bodies that the Oklahoma 9-1-1  
23 Management Authority has certified in accordance with Section 2864  
24 of this title as eligible to receive funds. The share to be paid to

1 or escrowed for each governing body shall be determined by dividing  
2 the population of the governing body by the total population of the  
3 state using the latest Federal Decennial Census estimates.

4 L. The Oklahoma Tax Commission shall provide the 9-1-1  
5 Management Authority a monthly report showing the 9-1-1 wireless fee  
6 deposits including the name of the provider and the amount of each  
7 deposit. Upon request the 9-1-1 Authority may request telephone or  
8 mailing address information of the provider.

9 SECTION 9. AMENDATORY 63 O.S. 2021, Section 2867, is  
10 amended to read as follows:

11 Section 2867. A. Prepaid 9-1-1 wireless transaction fees  
12 authorized and collected pursuant to paragraph 3 of subsection A of  
13 Section 2865 of this title from retailers shall be paid to the  
14 Oklahoma Tax Commission under procedures established by the Tax  
15 Commission that substantially coincide with the registration and  
16 payment procedures that apply under the Oklahoma Sales Tax Code and  
17 as directed by the Oklahoma 9-1-1 Management Authority. The audit  
18 and appeal procedures, including limitations period, applicable to  
19 the Oklahoma Sales Tax Code shall apply to prepaid 9-1-1 wireless  
20 telephone fees.

21 B. From the total fees collected pursuant to paragraph 3 of  
22 subsection A of Section 2865 of this title, ~~three percent (3%) shall~~  
23 ~~be retained by the seller and~~ eight-tenths of one percent ~~(1%)~~  
24 (0.8%) shall be retained by the Tax Commission as reimbursement for

1 the direct cost of administering the collection and remittance of  
2 such fees.

3 C. The prepaid 9-1-1 wireless transaction fee shall be  
4 collected by the retailer from the consumer for each retail  
5 transaction occurring in this state. The amount of the prepaid 9-1-  
6 1 wireless fee shall either be separately stated on the invoice,  
7 receipt or similar document that is provided to the consumer by the  
8 seller, or otherwise disclosed to the consumer.

9 D. The prepaid 9-1-1 wireless telephone fee is the liability of  
10 the consumer and not of the seller or of any provider, except that  
11 the seller shall be liable to remit all prepaid 9-1-1 wireless  
12 telephone fees that the seller collects as provided in this section,  
13 including all charges that the seller is deemed to collect where the  
14 amount of the fee has not been separately stated on an invoice,  
15 receipt or other similar document.

16 E. If the amount of the prepaid 9-1-1 wireless telephone fee is  
17 separately stated on the invoice, receipt or similar document, the  
18 prepaid 9-1-1 wireless telephone fee shall not be included in the  
19 base for measuring any tax, fee, surcharge or other charge that is  
20 imposed by the state, any political subdivision of this state or any  
21 intergovernmental agency.

22 F. The Oklahoma Tax Commission shall provide the 9-1-1  
23 Management Authority with a monthly report showing the 9-1-1  
24 wireless fee deposits including the name of the provider and the

1 amount of each deposit. Upon request the 9-1-1 Authority may  
2 request telephone or mailing address information of the provider.

3 SECTION 10. AMENDATORY 63 O.S. 2021, Section 2868, is  
4 amended to read as follows:

5 Section 2868. A. Public agencies recognized by the Oklahoma 9-  
6 1-1 Management Authority and authorized to receive funds collected  
7 pursuant to the provisions of the Oklahoma 9-1-1 Management  
8 Authority Act shall use the funds only for services, equipment and  
9 operations related to 9-1-1 emergency telephone services.

10 B. The 9-1-1 Management Authority will oversee all 9-1-1 fees  
11 collected under the Oklahoma Emergency Telephone Act and the fees  
12 collected by this act. The Authority may order the Oklahoma Tax  
13 Commission to escrow fees attributable to public agencies which have  
14 misspent, diverted or supplanted 9-1-1 collected fees to a purpose  
15 other than what is authorized by the Oklahoma Emergency Telephone  
16 Act or this act.

17 C. Money remitted to public agencies pursuant to the Oklahoma  
18 9-1-1 Management Authority Act and any money otherwise collected by  
19 any lawful means for purposes of providing 9-1-1 emergency telephone  
20 services shall be deposited in a separate 9-1-1 emergency telephone  
21 service account established by a public agency or its governing body  
22 to carry out the requirements of the Oklahoma 9-1-1 Management  
23 Authority Act. Monies deposited in this account may be transferred  
24 to another account within the governing body, but a 9-1-1-specific

1 sub-account line item shall be maintained with the accounting  
2 system. Monies remaining in such accounts at the end of a fiscal  
3 year shall carry over to subsequent years. The monies deposited in  
4 the Oklahoma 9-1-1 Management Authority Revolving Fund shall at no  
5 time be monies of the state and shall not become part of the general  
6 budget of the Office of Emergency Management or any other state  
7 agency. Except as otherwise authorized by the Oklahoma 9-1-1  
8 Management Authority Act, no monies from the Oklahoma 9-1-1  
9 Management Authority Revolving Fund shall be transferred for any  
10 purpose to any other state agency or any account of the Office of  
11 Emergency Management or be used for the purpose of contracting with  
12 any other state agency or reimbursing any other state agency for any  
13 expense. Payments from the Oklahoma 9-1-1 Management Authority  
14 Revolving Fund shall not become or be construed to be any obligation  
15 of the state. No claims for reimbursement from the Oklahoma 9-1-1  
16 Management Authority Revolving Fund shall be paid with state monies.

17 D. If the Oklahoma 9-1-1 Management Authority determines that  
18 the public agency has failed to deploy Phase II service, failed to  
19 meet the State master plan for NG9-1-1 services or has failed to  
20 deliver service consistent with National Emergency Number  
21 Association (NENA) standards, the public agency shall submit an  
22 improvement plan within the time prescribed by the Authority. The  
23 Authority may order the Oklahoma Tax Commission to escrow fees

24

1 attributable to public agencies which have not submitted plans or  
2 complied with improvement plans.

3 E. A public agency shall be required to have conducted  
4 separately or as a part of the annual audit required by law of the  
5 municipality or county an annual audit of any accounts established  
6 or used for the operation of a 9-1-1 emergency telephone system.

7 The audit may be conducted by the State Auditor and Inspector at the  
8 discretion of the public agency. The cost of the audit of the 9-1-1  
9 emergency telephone system may be paid from and be considered a part  
10 of the operating expenses of the 9-1-1 emergency telephone system.

11 Proprietary information of the wireless service providers shall be  
12 confidential. Audit information pertaining to revenue collected or  
13 disbursed may be released only in aggregate form so that no  
14 provider-specific information may be extrapolated.

15 F. Public agencies shall be required to annually submit to the  
16 Authority:

17 1. A report, on a form to be prescribed by the Authority,  
18 covering the operation and financing of the public safety answering  
19 point which shall include all sources of funding available to the  
20 public agency for the 9-1-1 emergency telephone system; and

21 2. A copy of the most recent annual audit or budget showing all  
22 expenses of the public agency relating to the 9-1-1 emergency  
23 telephone system.

24

1 G. The Authority shall have the power to review, approve,  
2 submit for further information or deny approval of the annual report  
3 of each public agency required pursuant to subsection F of this  
4 section. Failure by a public agency to submit the report annually  
5 or denial of a report may cause the Authority to order the Tax  
6 Commission to escrow the 9-1-1 emergency telephone fees due to the  
7 public agency until the public agency complies with the requirements  
8 of the Oklahoma 9-1-1 Management Authority Act and the procedures  
9 established by the Authority.

10 H. The governing body or public safety oversight designee of  
11 the public agency shall meet at least quarterly to oversee the  
12 operations of the 9-1-1 emergency telephone system, review  
13 expenditures and annually set and approve an operating budget, and  
14 take any other action as necessary for the operation and management  
15 of the system.

16 I. Records and meetings of the public agency shall be subject  
17 to the Oklahoma Open Records Act and the Oklahoma Open Meeting Act.

18 SECTION 11. AMENDATORY 63 O.S. 2021, Section 2871, is  
19 amended to read as follows:

20 Section 2871. A. This act shall be known and may be cited as  
21 the "Regional Emergency 9-1-1 Services Act".

22 B. It is the purpose of the Regional Emergency 9-1-1 Services  
23 Act to encourage formation of emergency communication districts in  
24



1 order to provide efficient delivery of emergency 9-1-1 service  
2 throughout the state.

3 C. This act shall not apply to any 9-1-1 system or public  
4 agency participating in a 9-1-1 system that was established prior to  
5 January 1, 2017, and that had adopted Phase II 9-1-1 service by that  
6 date.

7 D. A new public safety answering point shall not be established  
8 after July 1, 2024, unless the new public safety answering point is  
9 established as a result of:

10 1. A consolidation with an existing public safely answering  
11 point; or

12 2. A replacement of an existing public safety answering point.

13 E. For the purposes of this section:

14 1. "District" means an emergency communication district;

15 2. "Emergency communication district" means a district formed  
16 pursuant to this act to deliver emergency 9-1-1 services on a  
17 regional basis;

18 3. "9-1-1 system" means an entity that processes emergency 9-1-  
19 1 calls through a public safety answering point;

20 4. "Participating public agency" means a public agency that is  
21 included in a district;

22 5. "Principal municipality" means the municipality with the  
23 largest population in a district; and  
24

1       6. "Public agency" means any city, town, county, municipal  
2 corporation, public district, public trust, substate planning  
3 district, public authority or tribal authority located within this  
4 state which provides or has authority to provide firefighting, law  
5 enforcement, ambulance, emergency medical or other emergency  
6 services.

7       ~~E.~~ F. On or before December 31, 2017, all public agencies in  
8 this state shall form regional emergency communication districts for  
9 the purpose of creating an area-wide emergency 9-1-1 system for  
10 their respective jurisdictions. The territory of the district shall  
11 be coextensive with the territory of the regional substate planning  
12 district unless a different territory is approved by the Oklahoma 9-  
13 1-1 Management Authority. If a public agency is situated in more  
14 than one such territory, it shall become part of the district in  
15 which it is principally located. If, due to the effect of  
16 subsection C of this section, the majority of the participating  
17 public agencies located in the territory of a proposed district  
18 determine that it would be in the best interests of their citizens,  
19 they may request inclusion in an adjacent district.

20       ~~F.~~ G. The public agencies to be included in each district may  
21 form the district by entering into local cooperative agreements  
22 which shall establish a governance structure and provide for the  
23 joint implementation, funding, operation, and management of the  
24 district.

1       ~~G.~~ H. If the public agencies in a region are unable to develop  
2 a local cooperative agreement by December 31, 2017, they shall be  
3 included in an emergency communication district that is governed by  
4 a board of directors consisting of an appointee by each public  
5 agency that was authorized by its voters to fund a 9-1-1 system  
6 prior to the formation of the district, one appointee elected by a  
7 majority of the remaining public agencies in the district, and an  
8 additional appointee by the principal municipality in the district  
9 who shall serve as chair of the board.

10       ~~H.~~ I. Unless otherwise provided by agreement, any participating  
11 public agency that had been authorized by its voters to fund a 9-1-1  
12 system prior to the formation of the district shall retain control  
13 of the property, operation, and funding of its system; provided,  
14 however, the district may contract with such participating public  
15 agency to include the agency's system in the district's master  
16 implementation plan. To the extent practicable, the district shall  
17 not duplicate the equipment or answering point services already  
18 provided by a participating public agency. A user of one or more  
19 communication services subject to the payment of fees or taxes for  
20 an emergency 9-1-1 system shall not be charged for more than one  
21 such fee or tax for each service.

22       ~~I.~~ J. An emergency communication district shall have power to  
23 make all contracts to carry out the purposes of the Regional  
24 Emergency 9-1-1 Services Act, purchase and convey real property,

1 impose service fees authorized for public agencies for the provision  
2 of 9-1-1 service, appoint a manager of the district, and adopt rules  
3 and policies for the operation of the district.

4 ~~J.~~ K. Within one (1) year after the effective date of the  
5 formation of the district, the board of directors shall submit its  
6 master plan to deliver Phase II emergency 9-1-1 service throughout  
7 its territory to the Oklahoma 9-1-1 Management Authority for  
8 approval. The Authority shall have the power to prescribe the terms  
9 of the plan and to approve or disapprove the master plan.

10 Additionally, the Authority shall have the power to request the Tax  
11 Commission to escrow the wireless fees attributable to the public  
12 agencies which have not submitted a master plan or which have not  
13 complied with the terms of the master plan.

14 ~~K.~~ L. An emergency communication district shall operate on a  
15 fiscal year beginning July 1. It shall adopt an annual budget and  
16 cause to be prepared an independent financial audit annually. As  
17 soon as practicable after the end of the fiscal year, the district  
18 shall deliver to each participating public agency an annual report  
19 showing in detail the operations of the district.

20 SECTION 12. REPEALER 63 O.S. 2021, Sections 2814 and  
21 2815 are hereby repealed.

22 SECTION 13. This act shall become effective November 1, 2023.

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